

How we use your information

This privacy statement is a summary of how Nationwide use your personal information for the purpose of this study. You can also find out more about how Nationwide uses member information in [‘How we use your information’](#).

Your rights

You have certain rights when it comes to your personal information. This includes rights to receive all the information we hold on you, correct or erase it, or ask us to stop using it at any time without having to give us a reason. We’ll always consider your request and get back to you as soon as we can within one month. Please email contactdesignresearch@nationwide.co.uk with any questions.

You also have the right to complain to the Information Commissioner’s Office, who oversees data protection regulation in the UK. Their details can be found online at www.ico.org.uk.

How do we use your information?

We only ever use the information you share with us for the purposes of the research. All information is anonymised and we’ll never use your information without your consent.

Who do we share your information with?

We might share your anonymised data with internal colleagues that support the operation of the study. Anonymised data will also be shared with GamCare. Beyond this we will not share your personal information with anyone else.

How we look after your information

We take a number of steps to ensure that any of the information we hold of yours is secure and protected, including anonymising data and controlling access to those who have access to participant data.

How long do we keep your information for?

Once the study is over, we will delete your information on completion of the research project. In instances of longer-term research, all your information will be stored for no longer than 6 months from the date of collection and deleted accordingly, unless you request deletion in writing during this time.

How to request deletion of your information?

To request deletion of your information, please email contactdesignresearch@nationwide.co.uk. We will delete your information within 30 days of receipt of your request.